

## ILLEGAL DUMPING, CLEAN-UP CAMPAIGNS & REACTIVE CLEANING

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All illegal dumping must be channeled through the City's Call Centre, however if you know the details of the person dumping illegally, you can report it to Law Enforcement.

1. Contact Details for the City's Call Centre:

- Tel: 0860 103 089
- Fax: 0860 103 090 / 021 400-4302
- Email: [wastewise@capetown.gov.za](mailto:wastewise@capetown.gov.za)

When you log the call at the City's Call Centre, you will receive a reference number which can be used to follow up on the status of the request / complaint.

2. Contact Details for Law Enforcement:

- Tel: 021 596-1999
- Fax: 051 596-1418
- Email: [ctmpd@capetown.gov.za](mailto:ctmpd@capetown.gov.za)

You can report illegal dumping directly to Law Enforcement if you have the following information

- The person's address
- The person's vehicle registration number

When you report illegal dumping to Law Enforcement, you will be required to give a statement, your address and contact number.

A Law Enforcement Officer will issue the person with a warning. Should he/she persist, they will be issued with a fine. Should they still persist or refuse to pay the fine, they will have to appear in court, in which case the complainant will be called upon as a witness.

3. Clean-Up Campaigns

Communities, who want to do a clean-up campaigns in their area, can send an email to [priscilla.booyesen@capetown.gov.za](mailto:priscilla.booyesen@capetown.gov.za). The email must contain the following information:

- Where you want to do the clean-up
- When you want to do the clean-up

- Contact details of the organizer of the clean-up campaign (eg. full name, contact number/s, email address, fax etc)

Mrs. Booysen will send the organizer a form to complete and if approved, the Solid Waste Department will supply the community with black bags. Once the community has cleaned the area in question, the Solid Waste Department will collect the black bags.

#### 4. Reactive Cleaning

The Community can request the Solid Waste Department to clean up an area before and after a major event at a cost determined by the Solid Waste Department.

To request "Reactive Cleaning", you must email [priscilla.booyesen@capetown.gov.za](mailto:priscilla.booyesen@capetown.gov.za) and inform her of the following:

- date, time and venue of the event,
- whether you require cleanup before and after or just after the event
- your contact details (eg. full name, contact number/s, email address, fax etc)

Once Mrs. Booysen receives your email, she will send you a quote which you can either accept or reject.